

# Urbix™ Industrial Bridge Kitchen Faucet

**KPF-3125** 

# Congratulations on the purchase of your new Kraus plumbing fixture!

Please keep the box and packaging materials until your product is completely installed. If you have any questions, require technical assistance or have any problems with your product:



# DO NOT RETURN TO STORE

# Please contact our Customer Service Team 1-800-775-0703 / customerservice@kraususa.com

Have the model number available and retain a copy of your receipt with purchase date for reference.

If for any reason this product does not meet your expectations, please be sure to repack this product in the original box and packaging material to avoid damage during transit.



### **Prior to Installation:**

- Make sure you have all necessary parts by checking the diagram and parts list. If any part is missing or damaged, please contact Kraus°Customer Service at 800-775-0703 for a replacement.
- Read all instructions and safety warnings and ensure you have all tools, parts, and equipment necessary for a safe installation.
- Turn off the hot and cold water supply at the angle stops and turn on the old faucet to release any built up pressure. Remove existing faucet. Clean sink or countertop to remove any debris, plumber's putty, or silicone.
- Flush angle stops to release any debris prior to installation.
- Pre-drilled hole size requirement: 1 1/4" (min) 1 1/2" (max)
- Max countertop thickness: 2 1/2"
- 3 or 4 hole installation

### **Tools Required**









Silicone Sealant



## **Care & Maintenance**

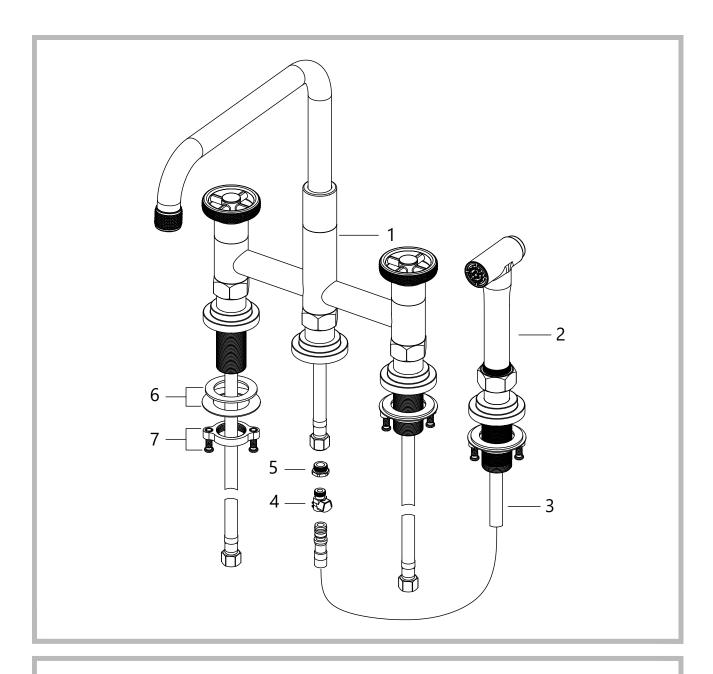
To keep the product clean & shining, follow the steps below:

- Rinse with clean water & dry with a soft cloth 1.
- 2. Do not clean with soaps, acid, polish, abrasives or harsh cleaners
- 3. Do not use cloth with a coarse surface
- Unscrew the aerator and clean when necessary 4.



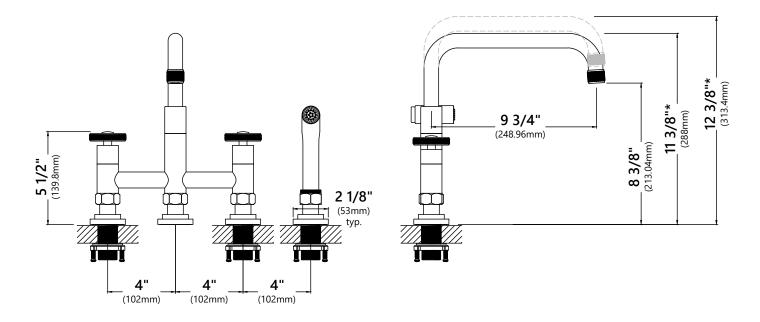
This installation manual is subject to change without further notice.

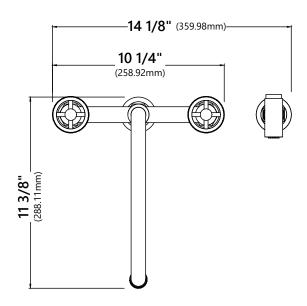
# **Diagram and Parts List**



- 1. Faucet Body
- 2. Side Sprayer
- 3. Sprayer Hose
- 4. Quick Connector
- 5. Plug (for NO side sprayer installation)
- 6. Rubber & Metal Washer
- 7. Mounting Nut & Screws

### **Faucet Installation Procedure**





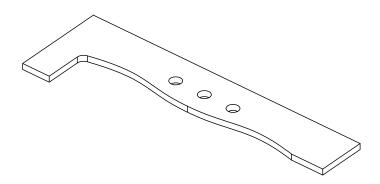
\* - Adjustable height range.

# Installer Tip:

Shut off main water supply before installing new faucet.

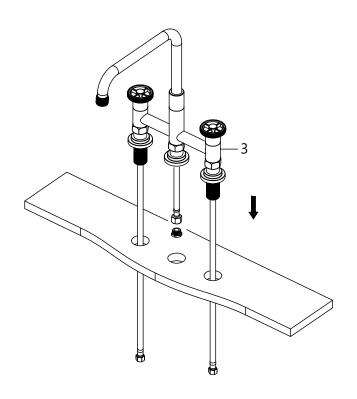
# **NO Side Sprayer Option**

# Step 1. Drill countertop



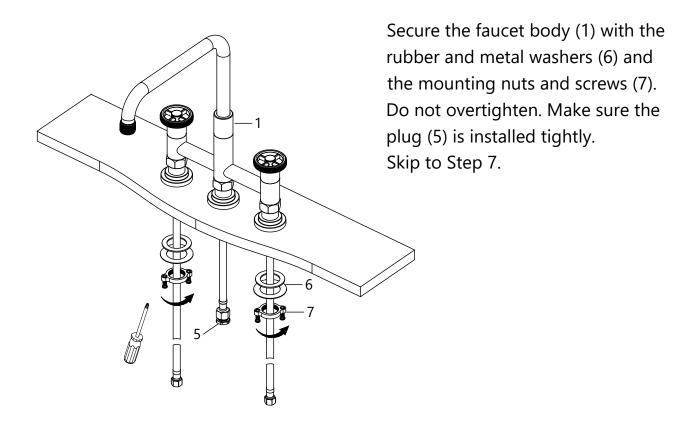
Drill 3 holes into the countertop for the faucet body (1).

Step 2. Install faucet assembly



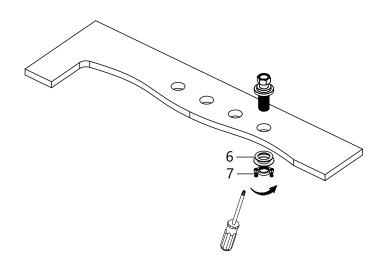
Install the faucet assembly through the holes in the countertop.

## Step 3. Secure faucet assembly



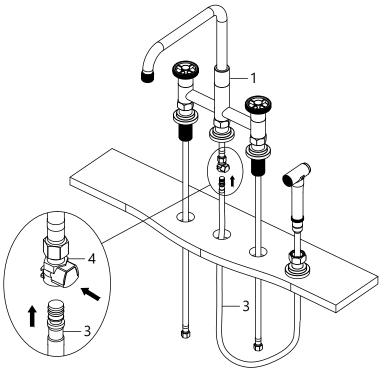
## **Side Sprayer Option**

# Step 4. Drill countertop and install side sprayer support



Drill 4 holes into the countertop for the faucet body (1) and side sprayer (2). Install the side sprayer support.

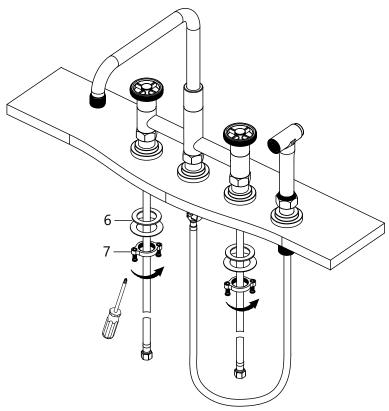
# Step 5. Install faucet assembly



Install the faucet assembly through the holes in the countertop. Remove plug (5) and install quick connector (4).

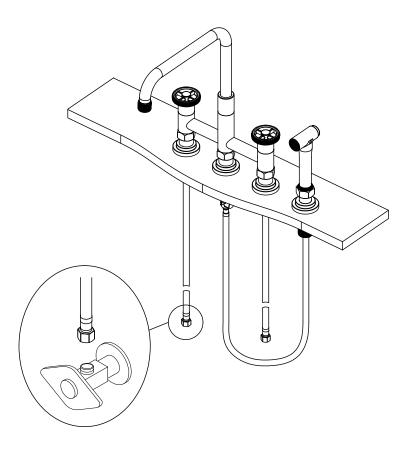
Connect the sprayer hose (3).

Step 6. Secure faucet assembly



Secure the faucet body (1) with the rubber and metal washers (6) and the mounting nuts and screws (7). Do not overtighten.

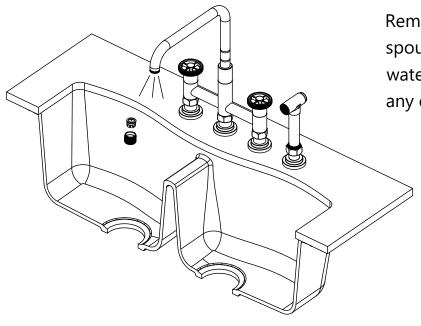
# **Step 7. Connect waterlines**



Connect waterlines to angle stops. Tighten with a wrench until snug. Turn on hot and cold angle stops and check for leaks.

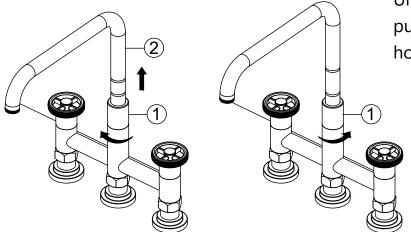
NOTE: Make sure filter washers are installed.

Step 8. Flush waterway



Remove the aerator from the spout. Turn faucet on and let the water run for 60 seconds to flush any debris.

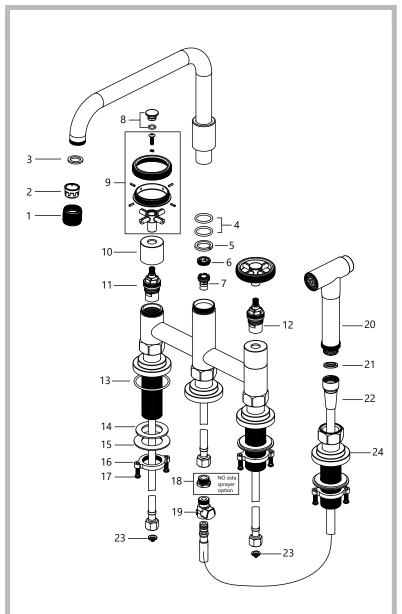
# Step 9. Adjusting spout height



Unthread the holding nut (1) and pull the spout (2) up. Thread the holding nut (1).

NOTE: The adjustment can be up to 1". Lock to the desired location. It is recommended to set and forget, so the grease does not get worn. It is recommended to wipe the spout after setting the height.

# **Replacement Parts**



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Replacement Parts List	Finish/Color	Part #
1. Aerator Housing	SFS, MB, BG*	KP44031
2. Aerator 1.8 GPM	RD*	KP44029
3. Aerator Washer		KP44028
4. Spout O-Ring		KP44036
5. Spout Sleeve		KP44037
6. Diverter Cap		KP44038
7. Diverter		KP44039
8. Handle Button	SFS,MB,BG,RD*	KP44032
9. Metal Handle	SFS,MB,BG,RD*	KP44033
10. Cartridge Cover	SFS, MB, BG*	KP44034
11. Cartridge Hot		KP44004-H
12. Cartridge Cold		KP44004-C
13. Base O-Ring		KP44035
14. Rubber Washer		KP44006
15. Metal Washer		KP44007
16. Mounting Nut		KP44008
17. Mounting Screws		KP44009
18. Supply Hose Plug		KP44041
19. Quick Connector		KP44020
20. Side Sprayer	SFS, MB, BG*	KP44116
21. Washer		KP44043
22. Side Sprayer Hose	SFS, MB, BG*	KP44044
23. Filter Washers		KP44022
24. Sprayer Base	SFS, MB, BG*	KP44045

\*Denotes faucet component color options: SFS - Spot Free Stainless Steel MB - Matte Black

BG - Brushed Gold

RD - Red

YW - Yellow

## **Trouble-Shooting**

If you have followed the instructions carefully and your faucet still does not work properly, take the following corrective steps:

PROBLEM	CAUSE	ACTION
Leakage under faucet handle	Locking nut has come loose or cartridge needs to be reseated.	Remove button located at top of handle. Loosen set screw with a phillips screw driver. Remove handle and unscrew cartridge cover by hand. Tighten locking nut with an adjustable wrench.
Water does not shut off completely	Cartridge may need to be adjusted or replaced.	Remove button located at top of handle. Loosen set screw with a phillips screw driver. Remove handle and unscrew cartridge cover by hand. Unscrew locking nut with an adjustable wrench. Remove ceramic disc cartridge.  Check for cracks, and if O-ring is seated correctly. Reseat cartridge.
Leaking between spray head and the hose	Spray head may be loose or washer is not seated correctly in the hose connection.	Tighten spray head by hand until snug. Make sure washer is seated correctly.
Low flow	Aerator may be clogged	Unscrew aerator with aerator key. Hold tip of spray head and turn on water to flush debris.
	The screen filter in the hose connectors is dirty.	Turn off the water supply at water valve and unscrew the hose connectors from water supply lines. Clean the screen in the water lines with hot water, removing any debris or calcium build up.
	The diverter may be clogged.	Unscrew the spout nut, remove the spout. Unscrew the diverter cap 7 with 12mm hex key. Remove the diverter 8 with needle pliers, clean it with hot water removing any debris or calcium build up. Reassemble spout.
Water doesn't divert properly from faucet spout to faucet sprayer	The diverter may be clogged.	Unscrew the spout nut, remove the spout. Unscrew the diverter cap 7 with 12mm hex key. Remove the diverter 8 with needle pliers, clean it with hot water removing any debris or calcium build up. Reassemble spout.

For technical assistance or replacement parts, please contact Kraus°

Customer Service and one of our representatives will be happy to help:

Toll-Free: 800-775-0703 or Customerservice@kraususa.com

### **Codes/Standards Applicable:**





ASME A112.18.1 1.8GPM 6.8L/min maximum

### **Faucet**

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Kraus warrants the structure and finish of the Faucet to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the Faucet was first installed.

Kraus warrants the Faucet's sprayhead assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel) of the product to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase.

Kraus warrants the Faucet's cartridge to be free from defects in material and workmanship under normal usage for a period of five (5) years from the date of purchase.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus.

### Commercial Warranty

Kraus USA Plumbing, LLC ("Kraus") warrants its Products for a period of one (1) year to commercial purchasers of Products used in industrial, commercial and business applications.

### Care and Cleaning Instructions

Certain cleaning products may cause damage to a Product's finish and use of the following on the Product will void this warranty:

- Abrasive cleaners such as powders, bleach, ammonia, alcohol or chorine
- Abrasive pads, steel wool or wire brushes

### What is Not Covered

This warranty does not cover Products that were discontinued when purchased or display Products, whether such Products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting from neglect, misuse (including use for an unintended application), abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the Product, or failure to follow care, cleaning or installation instructions enclosed with your Product. Kraus recommends that all Kraus Products be installed by a fully licensed and insured trade professional with experience in the installation of bathroom and/or kitchen manufactured goods.

### How to Make a Warranty Claim

Proservice@kraususa.com

If you are a **consumer purchaser**, please contact a Kraus Customer Service Representative at: Kraus USA Plumbing, LLC
12 Harbor Park Drive
Port Washington, NY 11050
Toll-free 800-775-0703
Customerservice@kraususa.com

If you are a **plumbing contractor or trade professional**, please contact a Kraus Pro Representative at: Kraus USA Plumbing, LLC
12 Harbor Park Drive
Port Washington, NY 11050
516-801-8955

If you are an **authorized partner**, please contact a Partner Support Representative at: Kraus USA Plumbing, LLC
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Port Washington, NY 11050
516-801-8954
Partnersupport@kraususa.com

In requesting warranty service, please be ready to provide your proof of purchase and a description of the problem. Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

### Limitation on Duration of Implied Warranties

Please note that some states/provinces (including Quebec) do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

### Limitation of Special, Incidental or Consequential Damages

Please note that some states/provinces (including Quebec) do not allow the exclusion or limitation of special, incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND KRAUS USA PLUMBING, LLC SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

**Download the Kraus Care & Maintenance Guide at:** 

http://www.kraususa.com/maintenance

# **IMPORTANT**

# Register Your Kraus Product

**Activate** Your Warranty **Access** Premium Customer Support **Get** Product Information

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# Urbix™ Industrial Stand Alone Filtration Faucet

FF-101

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Have the model number available and retain a copy of your receipt with purchase date for reference.

If for any reason this product does not meet your expectations, please be sure to repack this product in the original box and packaging material to avoid damage during transit.



### Prior to Installation:

- Make sure you have all necessary parts by checking the diagram and parts list. If any part is missing or damaged, please contact Kraus Customer Service at 800-775-0703 for a replacement.
- Read all instructions and safety warnings and ensure you have all tools, parts, and equipment necessary for a safe installation.
- Turn off the hot and cold water supply at the angle stops and turn on the old faucet to release any built up pressure. Remove existing faucet. Clean sink or countertop to remove any debris, plumber's putty, or silicone.
- Flush angle stops to release any debris prior to installation.
- Pre-drilled hole size requirement: 1 1/4" (min)
- Max countertop thickness: 3 1/16"

### **Tools Required**



Adjustable Wrench



Phillips Screwdriver



Supply Lines



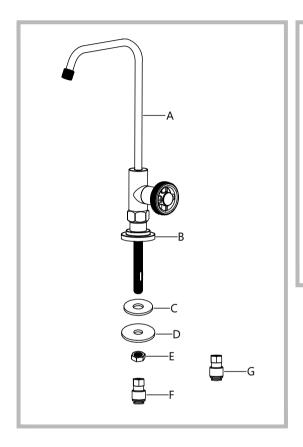
Silicone Sealant



### Care & Maintenance

- To keep the product clean & shining, follow the steps below:
- Rinse with clean water & dry with a soft cloth 1.
- 2. Do not clean with soaps, acid, polish, abrasives or harsh cleaners
- Do not use cloth with a coarse surface 3.
- 4 Unscrew the aerator and clean when necessary
- This installation manual is subject to change without further notice.

### **Diagram and Parts List**

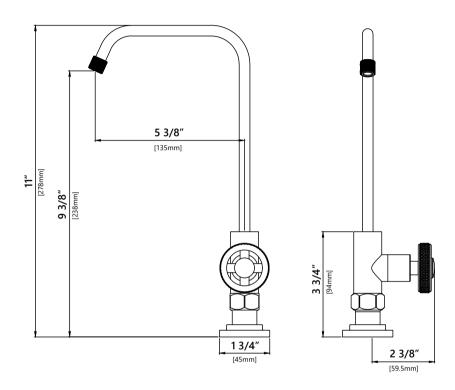


- A. Faucet Assembly
- B. Flange
- C. Rubber Washer
- D. Metal Washer
- E. Mounting Nut
- F. Connector 3/8"
- G. Connector 1/4"

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### **Faucet Dimensions**



### Installer Tip:

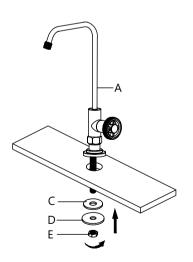
Shut off main water supply before installing new faucet.

### Step 1: Preparing for installation



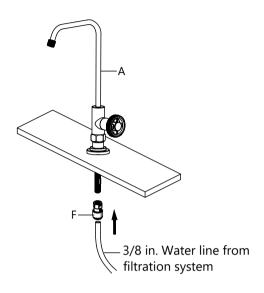
Remove the rubber washer (C), metal washer (D), and mounting nut (E) from the end of the stud.

Step 2. Installing the faucet assembly



Place the faucet assembly (A) through the selected hole in the sink or countertop. On the underside of the sink or countertop, slide the rubber washer (C) and metal washer (D) onto the stud. Thread the mounting nut (E) onto the stud, and tighten securely using your wrench.

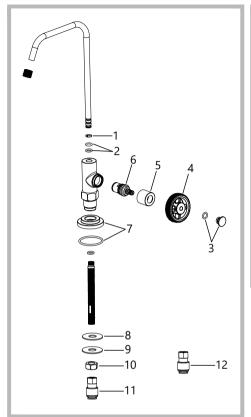
Step 3. Connecting the quick connect adaptor and water line



Thread the quick connect adaptor (F) onto the end of the faucet assembly (A) stud, and tighten securely using a wrench. Connect the 3/8 in. water line from the filtration system by pushing the line into the connector (F). Pull down on the 3/8 in. line slightly to ensure the quick connect fitting has engaged.

Note: A 1/4" connector (G) is included for 1/4" water lines.

### **Replacement Parts**



Replacement Parts List	Finish/Color	Part #
1. Locking Ring		KP44046
2. O-Ring		KP44047
3. Cover Button	SFS,MB,BG,RD*	KP44056
4. Handle	SFS,MB,BG,RD*	KP44049
5. Cartridge Cover	SFS, MB, BG*	KP44051
6. Cartridge		KP44048
7. Flange	SFS, MB, BG*	KP44050
8. Rubber Washer		KP44052
9. Metal Washer		KP44053
10. Mounting Nut		KP44054
11. Connector 1/4"		KP44057
12. Connector 3/8"		KP44055

<sup>\*</sup>Denotes faucet component color options:

SFS - Spot Free Stainless Steel

MB - Matte Black

BG - Brushed Gold

RD - Red

### **Trouble-Shooting**

If you have followed the instructions carefully and your faucet still does not work properly, take the following corrective steps:

PROBLEM	CAUSE	ACTION
Leakage under faucet handle	Cartridge has come loose	Remove index and loosen set screw with hex wrench. Remove the handle. Tighten cartridge with an adjustable wrench.
Water does not shut off completely	Cartridge may need to be adjusted or replaced.	Remove index and loosen set screw with hex wrench. Remove the handle . Tighten cartridge with an adjustable wrench. Remove the cartridge. Check for cracks.

### Codes/Standards Applicable:







ASME A112.18.1 1.0GPM 3.8L/min maximum

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